MYRNE MADONNA

Dear Mr Greenspan -

It was great to meet you. Now, I must tell you I wish we would have had you handling our claim several months ago. You are a very sharp business man and we really appreciate your real interest in our Fire Case.

It's very gratifying to work with a Specialist that cares!!

Thanks so much - Now we will anticipate the future so the case will be closed soon

Sincerely,

Myrne Madonna

MEMO

FROM

Hammett's
Women's Apparel

1700 McHENRY AVE., NO. 80
MODESTO, CA 95350
PHONE (209) 524-5221

TO Mr. Bill Greenspan
400 Oyster Point Blvd #319
O. San Francisco C. 94080

SUBJECT Hi —

DATE 5/20/06

MESSAGE:

You Did it !!! We feel so lucky you came on our case to Help us settle our claim.

You are a "True Business Man" that stays on the job and gets it done.

Without "you" I wonder How long it would Have gone on with all the excuses - ???

Thank you for your Timeless efforts. We really appreciate your attention. We feel you settled our claim the best possible - You are a Great man. So glad we Know you.

Sincerely,

Myra Madonna

SIGNED Katrina Too! —