February 23, 2001

To Whom It May Concern:

It is with great pleasure that I recommend the outstanding work of the "Greenspan Company/Adjuster's International".

From my very first contact with their company less than 2 hours after a catastrophic fire at our Cabinet Shop. Arnie Abramson through The Greenspan Company kept my partner I abreast of every detail of how our "Claims" were being assembled and then filed.

Were it not for the obvious experience and individual care which we received during that troubled time it is quite possible we would not be in business today.

When I think of trying to duplicate the amount of effort it must have taken to produce the "Initial Claim" and then the subsequent "Loss of Income Claim" all the while dealing with the machinations of a national insurer (with their parsimonious approach to conflict resolution) it is improbable that we would be as solvent as we now are.

Thanks to "The Greenspan Company" we were able to get on with our primary business while they dealt with a very unpleasant but necessary situation in a personal yet business like manner. I'm sure that they found many items which would not have occurred to us.

Please feel free to contact me (Gareth Freeman) or my partner (Mark Alexander) at our business (see below) because the "Greenspan Company/Adjusters International" made it possible.

Thank You again Arnie!

Sincerely,

Gareth Freeman

Mark Alexander