

# City of Detroit

EXECUTIVE OFFICE

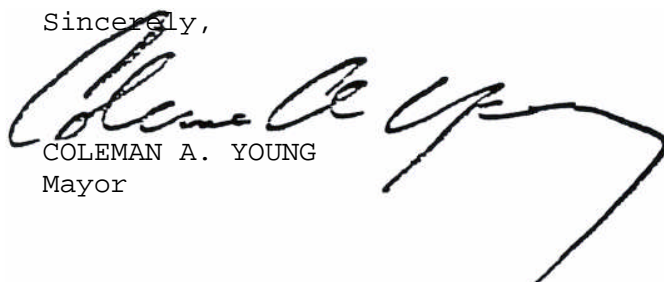
Mr. Allen C. Gross  
Midwest Fire Adjusters, Inc.  
18911 West Ten Mile Road  
Suite 100  
Southfield, Michigan 48075

Dear Allen:

I would like to take this occasion to express my thanks for the close personal attention you paid to the loss I suffered in my home. This loss was my first encounter with a situation such as this.

Frankly, I was very concerned over the best approach to take in the adjustment. Fortunately, I decided to place the entire matter in your capable hands and am happy to say your expertise has been most helpful in guiding me to a fair and equitable settlement of my claim with a minimum of headaches.

Sincerely,



COLEMAN A. YOUNG  
Mayor