

SILVER DOLLAR CAFÉ

**110 Poplar Street
Sterling, CO 80571**

Scott deLuise, CCIM, SPPA
Matrix Business Consulting
340 E 1st Ave., Suite 300
Broomfield, CO 80020

Re: Matrix/Claim with CNA Insurance

Dear Scott:

My wife and I would like to thank you for all of the work you have done on our behalf in the past two years. When our business burned, we did think that our insurance company was going to help us get back up and running as soon as possible. However, it was clear to me early on that their intentions were to protect themselves and pay me as little as they thought they could get away with. In the final analysis, the difference of what they were going to pay me as compared to what you ultimately recovered on our behalf, was close to double in value.

There is no question in our minds that the services of a Public Adjuster is something that everybody should at least consider before moving forward through a large insurance claim on their own. We would gladly recommend you and Matrix Business Consulting to anybody who is facing handling a claim on their own.

Thank you again. Please do not hesitate to use us a reference in the future for any other potential clients.

Yours truly,

A handwritten signature in black ink that reads "Jerry Haynes". The signature is written in a cursive, flowing style.

Jerry Haynes
Owner, Silver Dollar Café