



Rita Nowak
Property Manager

Nicholas Bryk
Maintenance Manager

Carter Wise
Resident Manager

February 20, 2017

David Ford
Adjusters International Matrix Business Consulting
340 E 1st Ave Suite 300
Broomfield CO 80020

RE: Damaged Roof

Dear Dave:

Thank you for the effort and investigation you did concerning the roof for the Coronado Apartments. Unfortunately, the event didn't warrant a complete roof replacement.

We made a claim with State Farm for damage to the tile roof from ice in early 2015. State Farm sent an adjuster to inspect the damage and write an estimate for those damages. State Farm acknowledged damage and paid for minor repairs.

We believed we needed a new roof. We hired a roofing company to help us with the claim. They did some research, however, the insurance company didn't accept their finding. We asked Adjusters International/Matrix Business Consulting for help August of 2016.

Adjusters International/Matrix Business Consulting worked with the roofing company, the building department, and did extensive research of the existing roofing materials.

In the end, it was concluded that there wasn't enough evidence to replace the entire roof and Adjusters International/Matrix Business Consulting didn't charge for any of the work they did.

We appreciated the ethics Adjusters International/Matrix Business Consulting showed and would recommend them to anyone that has or believes they have a claim.

Sincerely,

Rita Nowak
Property Manager
Coronado Apartments