



October 27, 2014

Tony D'Amico, SPPA
Senior Vice-President, Principal
Goodman-Gable-Gould/Adjusters International
9011 Arboretum Parkway
Suite 302
Richmond, VA 23236

RE: Super Storm Sandy
Date of Loss: October 29, 2012

Dear Tony:

We were extremely happy with the outcome and settlement of our Super Storm Sandy losses, and wanted to take a moment to thank you and your team

The losses were not large per se, in any one location, but when you add up all the houses, clinics and other operations affected from this Hurricane, the overall loss was significant. As you know, we are a non-profit organization serving people with disabilities and mental health challenges. In the wake of government funding cuts, we need every penny to continue the provision of quality services. Your persistence with the insurance company to insure their full understanding of our operations facilitated the maximum recovery.

The Hurricane created very unique circumstances for our company as a whole. Thanks for all your hard work on this loss.

Sincerely,

A handwritten signature in black ink that reads "Paul Giotis".

Paul Giotis
Chief Operating Officer