

May 15, 2013 Fire Damages for United Pipe and Supply Co. Inc.

## Dear Gentlemen:

I wanted to give special thanks to you, and the entire Adjusters International staff. I appreciate the outstanding service you provided us, after a devastating fire completely destroyed our warehouse.

At first my father and I were somewhat skeptical of your services. We listened to your presentation and proceeded to contact some of your existing clients. Based upon your presentation and their outstanding testimonials, we decided to sign with Adjusters International. It turned out to be the best decision we have ever made. The insurance company adjuster and his consultants were scheduled to be on site the very next day. You immediately took action and began preparing your team at our loss site. There is no doubt in our minds, that had we tried to handle our claim directly with the insurance company, our recovery would have been much smaller than what was ultimately achieved. The expertise you and your staff displayed at our first meeting continued throughout the entire claim process.

Overall, your knowledge of our policy and your understanding of how to prepare and present our claim resulted in an excellent settlement which was much higher than we anticipated.

We would like to thank you and your staff for your diligence, persistence, patience and professionalism. I would be more than happy to recommend you and Adjusters International to anyone that finds themselves in need of your services.

Thank you again for your assistance.

Sincerely,

Rick Wilkinson United Pipe and Supply Co. Inc. Streator, IL. 309.828.8487