



Brownfield Independent School District

J. Charles Harrison
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To Whom It May Concern:

We had a fire on December 6, 2001 that destroyed one of our classrooms and did extensive smoke damage throughout our 76-year-old, two-story 4th/5th-grade campus. Because of the age of the building, we were reluctant to renovate and return to that campus. Only through Adjusters International were we able to finalize our claims, rent portable buildings and go in a new direction for our school.

I highly recommend Scott Davidson, Steve Nelson, Dick Powell and Karen in the office of Adjusters International as professionals who will work with you and in your best interest. Instead of our having to negotiate all aspects of structural engineering, roof damage, renovation and replacement costs, cleaning issues, storage and delivery complications, we hired Adjusters International and continued educating students while they did all the "foot" work.

I am highly pleased and satisfied that we got what we paid for. What could have been a struggle to receive \$750,000 in claims turned into a \$1,157,540.52 adjustment that was paid to us at closing. We did not have to claim reimbursement expenses like so many insurance companies require so we were able to pay expenses incurred at the time and put the rest of our adjustment in an interest-bearing account until it was needed.

Scott and Dick came to our site, actually walked the site with us, and then sat down with us to see what we wanted to do. They were our employees and we were their customers. Steve and Dick made a presentation to our school board and sold them on the spot. Scott gave me his cell phone number and I was able to contact him anytime I needed him, including once or twice on the weekends. Karen, through the 800 number, was always cordial and helpful.

If you have any reservations about using Adjusters International, please call me. I think I can convince you to use your time in educational endeavors and leave the adjustment to the professionals.

Very sincerely,

J. Charles Harrison

"Every student, Every chance, Every day"