



Best Western
North Richland Hills
8709 Airport Freeway
North Richland Hills, TX 76180
Phone (817) 656-8881
Fax (817) 281-0727

May 26, 2010

Adjusters International
17130 North Dallas Parkway
Suite 210
Dallas, Texas 75248

Attn: Luis Esteves

Re: Best Western North East Mall Inn & Suites-Water Damage

Luis, I just wanted to thank you for your invaluable assistance in resolving our water damage claim. Your persistence, knowledge and experience were remarkable in handling our claim with our insurance company. You and your company were very diligent in pursuing the issues dealing with our water damage.

Thank you for negotiating a fair and reasonable settlement and responding to all of my questions in a timely manner. I know it was not always easy getting a hold of our insurance adjusters but you were able to keep our insurance claim on track. If I had to do this again there would be no doubt in my mind but to hire Adjusters International to act on my behalf. You saved me a lot of time, aggravation and money.

Thank you for all your efforts.

Yours truly

A handwritten signature in black ink that reads "Indra Dayaram".

Indra Dayaram
General Manager