



HOWARD JOHNSON  
12100 W. 44<sup>TH</sup> Ave.  
Wheat Ridge CO 80033  
Tel 303-467-2400 Fax 303-467-0198  
Email- howardjohnsondenverwest@yahoo.com

May 21, 2010

Mr. Bruce S. Kabat  
Adjusters International  
602 Park Point Drive, Suite 206  
Golden, CO 80401

Dear Bruce:

Just a quick note to thank you again for such good service. When the hail storm blew out over 60 windows and left nearly three-quarters of my hotel uninhabitable, I had no idea where to begin. Then, after talking with my insurance company, I was even more confused; and I didn't believe that my property could be restored perfectly based on their estimate.

I've never been through a loss this large before with any of my properties, so I am very grateful that I eventually learned about Adjusters International and what you do. Thanks to your guidance, my insurance company ended up paying out almost three times their original estimate. And even better, I didn't have to get too involved during this process.

Thanks again, you can be certain that I'm keeping your contact information on file for future reference.

Sincerely,

A handwritten signature in black ink, appearing to read "Steven Kim", is written over a light blue horizontal line.

Steven Kim