



March 8, 2010

To whom it may concern

I confirm that I have dealt with Adjusters International since 2007 when our city suffered a devastating flood during which we lost our water supply and several bridges and low water crossings. The infrastructure damage to our city was substantial.

During the past three years Adjusters International has provided our city with excellent support in the areas of grant writing, mitigation, reporting, liaison assistance with both federal and state officials, and logistical support for reporting deadlines.

Their work has been a major factor in our recovery success, helping us to recover from that devastating flood and to deal with the often complex and difficult FEMA recovery process..

I can confidently recommend Adjusters International as a solid and reliable contractor, and experts in their field.

Yours faithfully,

Ralph Hendricks  
City Manager  
City of Marble Falls