

Steve Estenson - Risk Manager Brian Hahn - Safety Technician Tammy Sayasit - Secretary

Administrative Office Building 930 First Street Southwest Cedar Rapids, Iowa 52404-2161

March 20, 2009

John Marini Adjusters International 126 Business Park Drive Utica, NY 13502

Dear John:

As you know, Linn County was devastated by flooding during the summer of 2008. With the assistance of Adjusters International, we are very confident in making a recovery that will truly demonstrate the strength and determination of our staff as well as the community. A very integral part in this recovery process has involved the exceptional work of Larry Travis.

With Larry's leadership and guidance, we at Linn County have a clearer understanding of what lies ahead of us as we continue our recovery. His dedication to educating our staff on the FEMA Public Assistance Program was remarkable. I feel very confident in relying on Larry's abilities, knowledge and understanding of the Stafford Act and the processes involved in disaster recovery.

Larry's efforts have undoubtedly maximized our recovery potential. A specific example of this was his drive to have architects and engineers prepare the damage cost estimate forms on our damaged buildings. By taking this approach, Linn County made long strides in having funding obligated in an expeditious manner. It was ideas and actions like this that were not only the benefit of Linn County, but fostered the great relationship he built with the FEMA and State representatives working on Linn County projects.

I look forward to our continued relationship with Adjusters International as we work to close out of this disaster. Working with Larry Travis has been a pleasant and fulfilling experience in a process that I can not imagine going though with out his assistance.

Respectfully,

Steve Estenson

Linn County Risk Manager

Authorized Public Assistance Representative