



D. BRUCE ROGERS

November 19, 2007

Basloe, Levin & Cuccaro
Adjusters International
126 Business Park Drive
Utica, NY 13502-6302

To Whom It May Concern:

I wanted to write and express my thanks and appreciation for the professional and timely manner in which you handled the claim for our loss at Severage Lodge. Cameron Ricci was our contact throughout the process and he did an outstanding job of keeping us informed and responding to our questions and concerns.

Our claim was particularly complicated because it involved a multi-family dwelling. Your expertise saved the members of the West Horizons Association a great deal of time and emotional stress.

As we close the books on this unfortunate circumstance, I want to say "thanks for a job well done!"

Kind regards,

A handwritten signature in dark ink, appearing to read "D. Bruce Rogers". The signature is fluid and cursive, with a large initial "D" and "R".

D. Bruce Rogers