



September 29, 2010

Reference: Hilton Orlando Hotel – August 2009 Water Damage Claim

To Whom It May Concern:

We worked with Goodman Gable Gould on our extensive property damage claim at Hilton Orlando, and with their guidance were able to realize a very complete and fair settlement.

This claim involved significant detailed analysis, preparation of backup materials, and presentations. Goodman Gable Gould provided professional and timely documentation to support the claim.

We were very pleased with their performance, they definitely added value to the process, and we would certainly work with them again.

Sincerely,

A handwritten signature in blue ink that reads 'Mindy Minchew'.

Mindy Minchew
Vice President of Operations

cc: Brian Kuckelman, File Copy