

**Pacific
Terrazzo
& Tile
Corporation**

94-078 LEOKANE ST.
Waipahu, Hawaii 96797
(808) 671-4056

July 1, 1981

Sidney Greenspan & Co.
3440 Wilshire Blvd.
Los Angeles, CA 90010

Reference: Pacific Terrazzo & Tile Corporation
Fire Loss May 1, 1981

Attention: Mr. Sidney Greenspan

Gentlemen:

As you know, we are now fairly well complete with our rebuilding and reorganization which all started about sixty (60) days ago.

Your firm accomplished, what would normally be considered "impossible in Hawaii", In the most "EXPERT" manner Hawaii has ever seen.

Within 24 hours of my call, your personnel (from LA) were in Hawaii and on the job. The documentation and presentation of the claims were complete and presented to the Insurance Carrier's Adjuster and settlements agreed upon within a matter of days.

The expertise of your firm has saved Pacific Terrazzo & Tile Corporation et al thousands of dollars and paid your fee many times over. It scares me to think how I would have come out of the loss without the professional help you have provided.

Mahalo,

PACIFIC TERRAZZO & TILE CORPORATION


R. R. "Tony" Richards
President

RRR:ps

P.S. Gary and Ed were great.