

May 13, 2008

To Whom It May Concern:


I would like to take this time to thank you and your team at Adjusters International, for the outstanding service you provided after our unfortunate water damage in our finished basement. We are very thankful that your team of adjusters came to our rescue and acted in our behalf with the insurance company. I have no doubt your expertise and professional negotiating maximized our settlement. You kept us well informed throughout the process and you were never too busy to answer our many questions. You made a very confusing and frustrating process much more bearable, and for that we are very appreciative.

Mr. Darin Checchia made us aware of more benefits we did not know we were entitled to. He called us to keep us informed of current events, and if we had any questions, he answered them immediately. He made himself available to us at all times. Thanks to Darin Checchia's hard work, we were awarded a check for the entire amount of our coverage and our finished basement is back to normal.

I am very impressed with the professional services of Adjusters International and I will not hesitate to recommend them to anyone in need of such assistance, nor would I hesitate to call you if the need arises.

Thanks again for a job well done.

Sincerely,

A handwritten signature in blue ink, appearing to read 'Mark R. & Cindy Dunn', with a long horizontal flourish extending to the right.

Mark R. & Cindy Dunn