

IRELAND COMPANIES

April 11, 2008

Mr. Keith W. Hayman
Goodman-Gable-Gould / Adjusters International
420 Lexington Avenue
Suite 312
New York, NY 10170

RE: Hurricane Wilma Claim

Dear Keith:

Once again, I want to thank you and Aaron Parker of Rollins Accounting & Inventory Services, Inc. for your great work on our multiple losses throughout South Florida.

Our self storage facility and several of our shopping centers all sustained a variety of damages due to Hurricane Wilma in October of 2005. Your team was quick to measure our property damages, provide us with thorough claim booklets, and accurately capture our business interruption losses. As you well know, maneuvering through the claims process with Citizens and CNA had numerous challenges; however, your efforts brought us to complete indemnity on all of our damaged assets.

We appreciated the constant updates and continuity you brought to a difficult process, which would have been significantly more difficult without the involvement of your firm. We felt extremely comfortable with your work, and you allowed us to feel in control of our claim throughout.

Finally, we appreciated your feedback on how we might improve our insurance program in the future.

We are happy to serve as a reference for you and your firm at any time.

Sincerely,

R. Scott Ireland