



January 14, 2008

Mr. Richard Smith
Basloe, Levin & Cuccaro/Adjusters International
126 Business Park Drive
Utica, NY 13502

RE: Recommendation

Dear Richard:

I would like to take this opportunity to thank you and your team for the outstanding work you did on my behalf. I was hesitant to employ an insurance adjuster but was fortunate enough to be directed to your firm. Peter DeCarlo provided detailed information regarding the benefits of hiring an adjuster and worked diligently to assist our firm with the initial reporting of the claim. Your skill in dealing with the insurance company was nothing short of remarkable. All of my concerns were quickly and professionally addressed. The end result turned a problem into a non-issue. Your firm dealt with all of the ramifications of the insurance claim and I was able to concentrate on the running of my business.

If ever I am faced with an insurance claim of any kind, my first call will be to the insurance company and my second call will be to Peter DeCarlo at Basloe, Levin & Cuccaro/Adjusters International. Anyone with an insurance claim would be fortunate to have you represent them. I have recommended you to my family, friends and anyone who will listen. Thanks again for all your help.

Sincerely,

A handwritten signature in blue ink, appearing to read 'Randolph B. Soggs'.

Randolph B. Soggs