

November 20, 2007

Basloe, Levin & Cuccaro, LTD
Adjusters International
126 Business Park Drive
Utica, N.Y. 13502

To Whom It May Concern:

I would like to inform you of my complete satisfaction with your firms recent representation of a casualty loss I suffered due to fire damage earlier this year at my home.

I was fortunate to be assisted by your representative, Darin Checchia, who was knowledgeable in every aspect of the service needed, prompt in every response, complete with all and every detail. I never had the feeling I was a being petty or bothersome and he brought many things to my attention that would never have been considered by me.

Once before after a severe wind storm, I went through the aggravation of attempting to deal with my insurance company and sought the assistance of your concern. I was also aided by Mr. Checchia at that time and learned from that experience that anyone who attempts to negotiate on his own without professional assistance is a fool.

I have and will again recommend your concern to anyone in need of such service. It is well worth the cost.

Sincerely,

A handwritten signature in cursive script that reads "Michael P. Taurisano". The signature is written in dark ink and is positioned above the typed name.

Michael P. Taurisano
10 Compton Road
New Hartford, New York
13413