

August 7, 2006

The Greenspan Company
16542 Ventura Blvd. #200
Encino, CA 91436

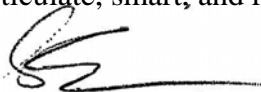
Re: Apartment Fire/Plane Crash
Date of Loss: June 6, 2003

To whom it may concern:

I write to describe the superb work done by Arnie Abramson as in insurance adjuster for my family's property, on 601 N. Spaulding, in Los Angeles.

Abramson stepped into an immensely complicated project –an airplane had fallen onto the property (a 14-unit apartment building near Fairfax), a tenant had dies, and my father, its primary owner, suffered a stroke several years ago which intrudes on his mobility.

The insurance company involved was resistant to initial claims, it dragged out the process inordinately, but Abramson proved to be dogged, savvy, intermittently charming and bullish, and, in the end, the settlement arrived at was reasonable. Certainly, it was far more reasonable than we would have achieved without him. He is an impressive man - articulate, smart, and relentless. I'm pleased that our paths crossed.



Steven Zipperstein
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