

March 8, 2007

The Greenspan Co./Adjusters International
16542 Ventura Boulevard, Suite 200
Encino, CA 91436

Gentlemen/Ladies:

We want to thank you for your assistance in our claim. We especially want to thank Kenneth Elkman for his untiring efforts.

After our devastating fire loss on April 7, 2006 at our home at 4177 Via Solano, Palos Verdes Estates, CA, hiring Ken Elkman as a private adjuster was one of our best decisions.

Ken was very knowledgeable about the whole procedure and his interfacing with State Farm made life much easier. With his depth of experience and his background in law, Ken stayed on top of things, was always quick to return phone calls and to offer his advice. Our lawyer said that he was very impressed with Ken's knowledge of the whole process and that he always had all of our information at his fingertips.

Larry Redholtz was called in by Ken, and he was very helpful as an Inventory Specialist for the personal property losses due to the fire.

We would heartily recommend Kenneth Elkman to anyone needing a private adjuster. We believe that his expertise enabled us to get a better settlement from State Farm than would have been possible without his help. Besides being so good at what he does, Ken is very likeable, personable, positive, and it was a pleasure working with him.

Sincerely,



Gail and Jack Kettler
1008 Via Fortuna
Palos Verdes Estates, CA 90274

Cc: Kenneth Elkman