

Jose & Ana Del Rincon
619-656-0267

March 10, 2007

Dan D'Ambrosia,
Greenspan Co./Adjusters International
4370 La Jolla, CA 92122-1249

Re: Fire at 2156 Newhaven Drive

Dear Dan D'Ambrosia and the Greenspan Co.,

Please let your new clients know how very impressed and pleasantly surprised we were at the skillful way you handled our claim. You made it seem so simple; however we know it was far more work than you admitted too.

The fire was overwhelming. We didn't know what to do or who to turn to. We met Tony Gullifer first. He was so helpful and knew just what we were going through.

This is a rental property, what were our responsibilities? Where were our tenants going to live? We needed answers and needed them right now. Tony and Dan went beyond answering our questions, they made things happen.

We didn't know how difficult would have been to work with Allstate Insurance, so it was nice to let Dan take over. Dan was extremely diligent in getting Allstate Insurance to compensate the full amount owed. We couldn't have been more pleased with the outcome.

Please add us to your referral list as we would recommend Dan D'Ambrosia, Tony Gullifer and the Greenspan Co. to anyone.

Sincerely

A handwritten signature in black ink, consisting of a large, stylized 'J' followed by a horizontal line and a large, looped 'R'.

Jose & Ana Del Rincon