

**Zohier "Joe" Maarouf
18030 Ludlow St.
Granada Hills, CA 91344**

April 10, 2007

Mr. Arnie Abramson, SPPA
The Greenspan Company
16542 Ventura Blvd. #200
Encino, CA 91436

Re: Windstorm Losses: April 2 and April 16, 2006
Executive Inn Hotel
1 Executive Blvd.
Vincennes, IN 47591

Dear Mr. Abramson:

I just wanted to thank you and your company for getting us through this difficult time. I could not have done this on my own as I found out by trying to handle these claims on my own for nearly seven months. Finally I could not deal with this any more.

I was referred to you by a mutual friend of ours and that was a great move. You were able to assess the damages, present our claims and get them adjusted and paid in only 4 ½ months. You got us a very fair settlement and we thank you for that.

Of course I hope I never have another loss, but if I do, I will be calling you right away, so my wife and I do not have to go through the awful experience of dealing with our insurance company. That was an experience we never want to go through again.

Again, thanks for the great job, and if I can be of assistance to you on new business you are seeking, please feel free to call upon me.

Sincerely,

A handwritten signature in black ink that reads "Zohier Maarouf". The signature is fluid and cursive, with a long, sweeping underline that extends to the right.

Zoheir "joe" Maarouf
818-645-3905 (cell)