

**JILA ILLULIAN**  
315 N. Maple Drive  
Beverly Hills, California 90210  
(310) 430-8291

September 16, 2005

Arnie Abramson, SPPA  
The Greenspan Co./Adjusters International  
16542 Ventura Boulevard, Suite 200  
Encino, California 91436-2092

RE: 315 N. Maple Drive, Beverly Hills, CA 90210

Dear Arnie:

It was a pleasure working with you over the past months. I wanted to let you know that I truly appreciate all your assistance in dealing with the insurance company to resolve the issues related to the damage to my home and furnishings. I couldn't have done it without you. It has taken me some time to repair and rebuild the damaged areas, but I am finally back in my house and trying to get back to my normal life.

Thanks again for all your help.

Sincerely,

Jila Illulian