

**Scott Pralinsky
71460 Halgar Rd
Rancho Mirage, CA 91760**

May 2, 2005

John Hartshorn
The Greenspan Co.
16542 Ventura Blvd #200
Encino CA 91436

To Whom It May Concern:

When I received a call from a neighbor informing me that my house was on fire, I was really at a loss for what to do. Both my sisters in the past had experienced house fires and had been taken advantage of by their insurance companies. I did not want to repeat those experiences. So I called my attorney for advice. He advised me to call Greenspan immediately.

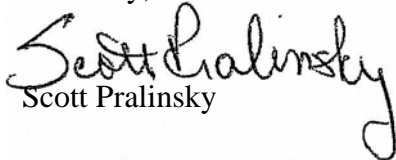
I had never heard of the services provided by companies such as Greenspan, but did some research on my own, and found Greenspan to have an excellent reputation.

John was assigned to my case and he himself saw to it that every detail was handled to ensure my immediate needs were taken care of. He then brought in specialists to determine my exact losses, how to prevent further damage of my property, to inventory everything I own, to store my belongings and so much more.

Whenever I needed John, he was there for me. Had it not been for John and Greenspan, I would not have even been aware of half of the benefits that I was entitled to in my policy. They did a marvelous job of maximizing those benefits, and making sure that I received those benefits quickly.

If I ever needed the services of a public adjusting firm again, I would choose Greenspan and John Hartshorn. I wholeheartedly recommend them for anyone's adjusting needs.

Sincerely,


Scott Pralinsky