

Lucille Lindelof Trust

Vicki Lindelof

805-969-3166

8-12-07

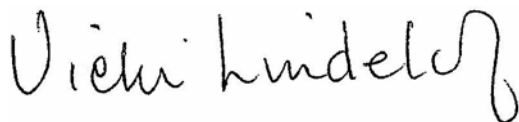
Daniel D'ambrosia  
4370 La Jolla Village Drive, Suite 400  
San Diego, CA 92122

To whom it may concern,

I am writing this letter to thank The Greenspan Co., Daniel D'ambrosia and Tony Gullifer for their outstanding assistance concerning my property in San Diego that was damaged by fire. It became clear that we would need assistance in dealing with Fireman's Fund Insurance, since we live in Santa Barbara and our fire was at our rental property in San Diego. Daniel D'ambrosia was very knowledgeable, was easy to talk to and gave us a great deal of information, which made it easy to decide that we did indeed need his help. He took charge, wrote the repair estimates and the loss of rents reports. Dan took care of all the onsite meetings with the insurance carrier and settled the entire claim.

We are very happy with the outcome of our claim. Moreover, we would recommend The Greenspan Co. to anyone who has to deal with insurance companies when there has been fire damage to property.

Thank you,

A handwritten signature in cursive script that reads "Vicki Lindelof". The signature is written in black ink and is positioned below the typed name.

Vicki Lindelof