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March 11, 2005

To Whom It May Concern:

About a year and a half ago, we had the misfortune of experiencing a fire at a business adjacent to ours. Virtually all of our inventory and equipment was destroyed by the smoke and water.

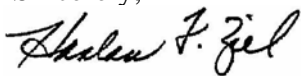
Immediately after the fire we were approached by an independent adjuster company offering their assistance in recovering from the devastating loss that occurred. After deliberation on our part, we decided to hire The Greenspan Company to represent us and assist us in filing our loss claim with our insurance company.

They were there every step of the way in overseeing everything that had to be done in order to get us on the road to rebuilding and to filing the claim. Their representative, Matt Goldstein, explained in detail the claim filing process, the necessary documentation to support the claim and arranged for temporary storage of the salvageable equipment and the cleaning and restoration of our buildings.

He maintained a close relationship with the contractors who were doing the rebuilding and the insurance company and their adjusters during the entire process. He provided us the guidance to assemble a claim and supporting documentation that would not only be acceptable to the insurance company, but would also pass their scrutiny with minimum delays. Matt was able to negotiate an advance of funds for us in order to provide the cash required to obtain new inventory and replacement equipment.

All in all, Matt made the entire process much less painful than it could have been. We would highly recommend The Greenspan Company should the need for their services arise.

Sincerely,



Harlan F. Ziel
Controller