

Mr. Arnie Abramson, Chief Adjuster, The Greenspan Company, 16542 Ventura Boulevard, Suite 200, Encino, CA. 91436/2092

Re: 10512 Ashton Avenue

Dear Arnie:

We cannot begin to express our appreciation for your expert professional and personal attention in assisting us in settling the fire claim on our house above referenced. But for your expertise and negotiating skills we would still be haggling with AAA and Atterholt Construction, the thieves AAA sent in to move us out.

Losing a home and personal effects is always traumatic and we were no exception to the rule. Your personal involvement, compassion, understanding and humor put us completely at ease and greatly helped us to deal with our loss. In a sense, you might say that you were both a skilled professional adjuster and grief counselor. We could not have dealt with this matter on our own and your assistance resulted in an extremely satisfactory settlement with the carrier. We would not hesitate to recommend you or your company to anyone in need of a public adjuster and we have, in fact, already done so. We often find ourselves educating people about the need for representation by a public adjuster and your, personally are always the choice/

Please accept this letter as our meager attempt at expressing our gratitude what and how much you have done for us.

Your extremely grateful clients!

III NAME

Cassie Anderson

Artohase, LLC