

The Greenspan Co.  
Robb Greenspan  
16542 Ventura Boulevard Suite 200  
Encino, CA. 91436

20 June 2007

Dear Robb,

I want to take this opportunity to thank you for a job well done. Unfortunately it took all your efforts to help me settle my water damage claim with The Dentist Insurance Company last year. As you know, the insurance company took a hard line stance against our claim, which should have been a rather easy one for them to address. Through your efforts and diligent pursuit of this claim we were able to reach a good settlement agreement with them despite all their objections and the numerous road blocks they put up trying to avoid paying me.

In the future if anyone I know has a fire or water damage claim, I would not hesitate to recommend the services of your company. You were a pleasure to work with and I appreciate your loyalty to me.

Thank you again.

Sincerely,



Dr. Kevin Sands