



INVESTMENTS & BROKERAGE

August 18, 2006

**VIA U.S. MAIL**

Mr. Robb Greenspan  
The Greenspan Company/AI  
16542 Ventura Blvd., Suite 200  
Encino, CA 91436

Dear Robb,

Thank you for the help your company and you provided to me on our water damage claim which occurred last August to the Third Street property.

As you are aware, when we initially looked at the damages, we thought they were much smaller than what you were able to ascertain and eventually collect on our behalf. This was an unusual loss in as much as a fire hydrant dumped huge amounts of water onto the roof of our property, thus causing damage throughout the property. Our troubles were compounded further when a fire broke out in the same building. But through the efforts of your team, we were able to make full collection on both losses and the claim was settled quickly and efficiently.

I would have no hesitation in recommending your firm to any property owners in need of claims help.

Thank you very much.

Sincerely,

  
Ken Leon