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Mr. Bill Rake  
The Greenspan Co./Adjusters Int'l  
16542 Ventura Blvd., Suite 200  
Encino, CA 91436-2092

November 17, 2006

Dear Bill:

It was well over two and a half years ago that our claim was filed. For more than a year, we got nowhere despite all the promises made. We finally asked you to represent us, which proved to be a smart decision.

The insurance company, along with their adjusters and accountants and attorneys, played with us for another year or so. You were patient; so were we. Next, we had to bring our own attorney, who equally proved to be effective.

On numerous occasions, we wanted to take the matter to the court (mediation and/or arbitration). You, however, insisted that you would be able to accomplish the same end results without going to the court. Once again, you were proven to be right.

Finally, you were able to successfully bring the case to a conclusion which was almost what we had in mind. You did so with perseverance and a logical approach. More importantly, your calm and analytical attitude helped us focus on the end result and make the best with what we had.

It has been indeed a great and pleasant experience working with you and your professional staff. Without any hesitation, I would highly recommend your organization to any body who might be seeking help to deal with an insurance claim.

Sincerely;

Moiz Talei, Pharm.D., Ph.D.  
CEO