

July 17, 2007

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Mr. Richard Tanitsky The Greenspan Company/Adjusters International 2302 Martin Street, Suite 200 Irvine, Ca. 92612

Dear Richard,

Both my wife and I are so grateful for the assistance and guidance we have received from you and The Greenspan Company after suffering a fire in our Laguna Beach home.

We had no idea the amount of tenacity and perseverance required to put together such a complex claim and could never have accomplished this task without your expertise. Initially we encountered great resistance from our insurance carrier, but you made sure that all of our needs were taken care of. You expertly handled every facet of the claim, accurately measuring personal and property damages and living expenses.

Having the reassurance that you were there to cover all the details and always had our best interests in mind, allowed us to focus on running our businesses and concentrate on getting our lives back in order.

Thank you, Richard for your hard work and dedication throughout this (arduous) process. Because of your professionalism and negotiation skills we were able to prevail and obtain a very favorable result with our insurance carrier.

Just as I was recommended to The Greenspan Company by a good friend, I too would recommend your services to anyone who wants to insure a successful financial recovery for their home or business.

incerely. David Wilhelm

CEO, President