COOLIDGE ALLISON LLC

March 15, 2005

Basloe, Levin & Cuccaro, Ltd. 126 Business Park Drive Utica, NY 13502

To Whom It May Concern:

I would like to thank your staff for the professional and prompt resolution of our claim for the Allison Apartment.

Your attention to detail and timely response to this claim has ensured that the tenants were inconvenienced as little as possible. Also, the vacancy period for the effected areas was at a minimum.

I would recommend your company to anyone requiring this type of service.

Sincerely,

Jesse Bailey