

17616 Cedar Creek Canyon
Dallas, TX 75252
August 3, 2007

Mr. Slaten Bickford
Adjusters International
17130 N. Dallas Parkway
Suite 210
Dallas, TX 75248

Dear Slaten:

I am so glad this whole mess is finally behind me. It would not be that way if it weren't for you. From the time I first met you almost two years ago, I knew my claim was in good hands. You approached our tragedy with the right mix of sensitivity and plan of action.

In today's workforce, it is rare to find someone with your qualities—sensitive to this client's needs, knowledgeable about his industry, dependable and responsive. You always returned my phone call immediately (even if you knew I would be irate), and your e-mails were almost instantaneous. At a time when my emotions were running high and my stress level was elevated, your strong work ethic was very much appreciated.

Again, Slaten, thanks for everything. I wish you all the best in your future endeavors.

Sincerely,


Donna Weiss

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