

October 15, 2006

Dear Darin,

On January 26, 2006 our family lost 34 years of our life in a devastating fire in our restaurant. At that time we didn't know where to turn or how to proceed.

The day after the fire you approached us at the site of our former business. You stood out among all the other adjusters that presented. Your professional appearance and presentation sold us.

On behalf of my family and myself I want to express my most sincere appreciation for the remarkable work that you did. Not only did you obtain for us a fair price for our business but also your communication was exemplary!

Never did I have to wonder what you were doing or where we were in the process as you kept us current through your frequent updates.

I would be honored if you shared this letter with any prospective clients that may consider engaging your services.

Our most heartfelt appreciation for all the work you did!!

Sincerely,



Michael Haddad
Four Acres Restaurant
194 Longview Terrace
Williamstown, MA 01267