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**George E. Pataki, Governor**

**James W. Tuffey, Director**

October 4, 2005

Adjusters International Disaster Recovery Service  
126 Business Park Drive  
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I would like to take this time to personally thank the AI State Liaison staff for the remarkable job and the accomplishments performed during recovery efforts associated with FEMA 1589 DR NY. No doubt in my mind the results during and after full field activity was remarkable. From the feed back I received from local Emergency Managers their responses were nothing but positive for the presence of our liaison representatives. The total goal achieved was nothing less then maximizing all eligible costs in the best interest of the applicant.

Like many other declarations there were times during recovery operations as State Coordinating Officer which I requested detailed information to resolve issues. As usual, the information was brought forth to me in quick and expeditious manner. This made my duties and responsibilities much more relaxing to accomplish those on-going situations.

As in many situations, experiences relating to personnel and mutual project agreement sometimes arose; however we were successful to get to the heart of the matter to resolve the issue at hand. With the professionalism of our AI Liaison staff these individuals were able to move forward with the duties and responsibilities to carry through with the tasks assigned.

For me every disaster which I have been involved has always been a learning experience. One strong asset for making recovery efforts a success is having AI staff on our team.

Please echo my thanks to the staff on a job well done.

Sincerely,

John J. Fink  
Recovery Supervisor