

Gi Gi Tsu
22 Ludlow Trail
Plymouth, MA 02360
October 12, 2006

Adjusters International
Ronald Cuccaro, President
126 Business Park Drive
Utica, NY 13502

Dear Mr. Cuccaro,

I wanted to thank you for sending John Bonfiglioli to handle our Lake George, NY house pipe burst claim. John did an incredible job and I appreciate the endless hours he spent on the project. He was a joy to work with – Adjusters International is very fortunate to have him on their staff.

I had never worked with a Public Adjuster before and based on the initial offer I received from the Insurance Company, it was obvious I was going to need help. John sat down with the adjusters and negotiated the loss settlement, which tripled from the initial figures. It is unfortunate that the Insurance Company's adjuster was so low with his figures and I needed help. However, I am grateful I hired your firm.

It is hard to believe that a year has gone by since the water accident. The work has been started and is almost finished. It has been a very sad and long journey for me. I am finally (thanks to John) seeing a light at the end of the tunnel.

I have shared my experience with others and would highly recommend anyone to hire your firm. I can't thank John enough and please share my experience with anyone interested in your services.

Regards,



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