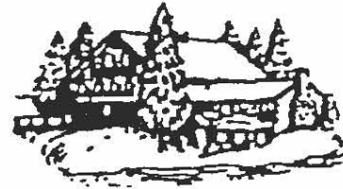




A LOG CABIN RESORT ON
BEAUTIFUL LAKE GEORGE



ALPINE VILLAGE
Box 672, Lake George, New York, 12845
(518)-668-2193

October 24, 2006

Adjusters International
Ronald Cuccaro President
126 Business Park Drive
Utica, NY 13502

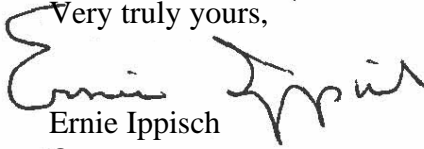
Dear Mr. Cuccaro,

I wanted to thank you for sending your team to handle my windstorm claim at Lake George, NY. A severe windstorm caused numerous trees to come down and damage approximately fifteen cabins at my site. The loss was enormous. I was in Florida and contacted Darin Checchia on Saturday night after the storm. He immediately responded that night and started the process of collecting the insurance information and coordinating the emergency services needed to comply with my policy's contractual obligations. He was on site right away and followed up with the Insurance Company to acquire the names of the adjusters involved in order to get key decisions made that would affect my recovery positively.

John Bonfiglioli was dispatched as the adjuster from your office to handle the claim and start the process of the estimating and recovery. John reviewed our policy and met with the Insurance Company representatives and negotiated a settlement that was extremely favorable. As a result of his involvement, I was able expedite the reopening of my resort without any loss of business. This was very important as I had many reservations that I could not afford to lose as they are repeat customers. John did one hell of a good job!

I have dealt with your office before and understand the value of hiring a Public Adjuster. I have shared my experience with others and would highly recommend anyone to hire your firm. Hopefully, I will not have another claim to my resort, but if I do, I will be calling your office. Darin and John were extremely helpful and I can't thank them enough. It is truly an art dealing with the Insurance Company and your office was great.

Please share my experience with anyone interested in your services. They would be foolish not to hire your firm.

Very truly yours,

Ernie Ippisch
Owner