



PRESERVATION MANAGEMENT, INC.



NATIONAL PROPERTY MANAGEMENT SPECIALISTS

Mr. Darin Checchia
Adjusters Int'l
125 Wolf Rd.
Albany, NY 12205

November 26, 2003

Dear Darin,

I wanted to thank you once again for all the help and guidance that you gave me on the phone on the 19th regarding proper steps to take with our adjuster and insurance people after a fire we had in Milwaukee. Your suggestions were right on target. Both the owners of the property and I appreciate your prompt response to our concerns.

We will certainly keep Adjusters International in our minds and on our rolodex's for future use.

Sincerely,

Daniel Deering
Regional Mgr.

Cc. S. Malynowski, Pres
Preservation Mgmt. Inc.