## David I. Marshall

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August 17, 2006

Mr. Peter DeCarlo Basloe, Levin & Cuccaro, LTD. Adjusters International 126 Business Park Drive Utica, NY 13502

Re: Loss Location: 36-40 Clinton Street

Plattsburgh, NY 12901

Date of Loss: 10/20/2005

Dear Peter:

I wish to personally thank you and your staff for the fine services that were provided to me following the water damage to my building.

I was very satisfied with the time, attention and results that were achieved by your group and especially the efforts of John Bonfiglioli. I appreciate all of your efforts expended in this matter. I will gladly refer other persons with similar insurance covered losses to your group.

Very truly yours,

David J. Marshall

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Cc: John Bonfiglioli