

***SEA FOAM MOTEL***  
***SEA FOAM PROPERTIES, INC.***

*1788 HUNGARY ROAD*  
*RICHMOND, VIRGINIA 23228*  
*(804) 262-8343*

March 30, 2004

Mr. Jim Twaddell  
Mr. Tim Pegelow  
Goodman-Gable-Gould/Adjusters International  
5821 Fairview Road  
Suite 215  
Charlotte, NC 28209

Re: Sea Foam Motel, Nags Head, North Carolina

Gentlemen,

We just wanted to write and let you know how satisfied we were with you and your company.

It is just so seldom in today's business world that we find someone like yourself and your company. You have handled our project and Hurricane Isabel storm damage claim in such a professional manner it would be hard to surpass. You have done what I thought was not being accomplished anymore. You did exactly what you said you would do, when you said you would do it, and were always available to either answer questions or find out the answers in a very quick time period. I found it very refreshing and enjoyed working with you on submitting our claim.

Anytime I asked a question on our claim, you either knew the answer, or went to work to find the answer, without trying to just satisfy me with some type of off the wall statement. In the future, we would not hesitate to give you a call for your services, and would highly recommend anyone to use your services as we have.

Again, it was a pleasure working with you and thank you.

*Lee A. Raver*

Lee A. Raver  
Sea Foam Properties, Inc.  
President