

INTERSTATE PROPERTIES, INC.
101 TREMONT STREET
BARRE, VT 05641
(802) 479-1364
FAX (802) 479-1160

August 29, 2000

Adjusters International
125 Wolf Road
Albany, NY 12205

Re: 31 Cottage Street

To Whom It May Concern:

Concerning the above property, I want to take this opportunity to thank you for your services. They were invaluable. We will certainly recommend your company, if given the opportunity.

Sincerely,

A handwritten signature in cursive script, appearing to read "Eugene Bisson".

Eugene Bisson
EHB/db/file