



9411 E. M-36 • WHITMORE LAKE, MICHIGAN 48189 • (313) 449-2023

Allen Gross, President
Midwest Fire Adjusters
18911 Ten Mile Road
Southfield, Michigan 48075

Dear Allen;

We are writing to say thank you for all your, Bill Spindler,
and your other staff members have done to help us recover from our fire loss.

Its impossible to explain to anyone who hasn't experienced a fire loss, the
ten types of Hell man and nature can put you thru!

If you hadn't done anything but advised us how to weave our way thru the
bureaucratic insurance maze, it would have been a tremendous help, but that's
just the tip of the iceberg.

First, we are certain we would have never, as individuals, been able to collect
the dollar amount your experts were able to recover for us. Secondly, and
probably in the long run, the most valuable service you provided us was
protecting us from an emotional roller coaster ride I'm not sure either of
us could have survived.

In our opinion, any one who sustains a fire loss amounting to any significant
amount who tires to settle that loss without the help of a public adjuster is
just plain crazy, and we rate Midwest #1 as far as public adjusters go.

Midwest did an outstanding job for us in every respect.

THANKS A MILLION!

Sincerely,

A handwritten signature in black ink, appearing to read "Nick + Mariann".

Nicholas and Mariann Zander

NPZ:ss