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Dear Scott Davidson,

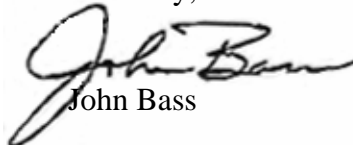
We recently settled our claim with Travelers for the fire we experienced here at our office warehouse property last June 2nd. With a knock on my office door and an alarmed voice yelling to call the fire department, began a long hard ninety days of intense work, negotiations and planning to put our building back together. We had a big hole in our roof and were at least fortunate that the fire stayed within the firewalls of the unit where it had started as we had a dozen other tenants in this same building to try to keep conducting business as usual.

This was the first fire that I had dealt with as a landlord and my first to negotiate with an insurance adjuster. I had a cordial lady adjuster show up from travelers whom I hoped was on my side but I immediately sensed she was not in my corner and not having professional knowledge of my policy and my rights, I knew that I needed help. I called a good friend who owns and manages a great deal of commercial property, and after hearing my dilemma, he suggested that I call Scott Davidson with Adjusters International. It was the best call that I could have made in this situation.

Scott, you came out that same morning and got me signed up, Dick Powell and John showed up a little later and from that moment on I never really needed to talk to the lady from Travelers again, I talked to Dick Powell when needed and went about the process of getting my building built back. Within ninety days, on September 1st we received green tags from building inspectors and moved a new tenant into unit 210 that had been destroyed by fire three months earlier.

It was a long hard three months and times that I was in doubt, however, each time that I ever called Dick Powell, he answered his phone, once from a roof top in Amarillo and another time from the edge of a hurricane in Florida; Dick was there for me and followed up and got back to me with the answers that I needed to sleep that night. I not only developed a great business relationship with Adjusters International, I made good friends. Thank you all for your help and tremendous team effort, I have had not one regret!

Sincerely,



John Bass