

TOWLE





OFFICE OF THE CHAIRMAN OF THE BOARD

Mr. Harvey Goodman Goodman, Gable & Gould 133 Rollins Avenue, Suite 1 Rockville, Maryland 20852

Dear Harvey:

I want to thank you and your associates for the outstanding job you did settling our claim in Syracuse. The devastating effects of the fire, and the losses suffered were eased by you and your hard working dedicated staff who went out of their way to be courteous, and accommodating. Without your help I humbly believe we would have never received the type of money we did, even though we were deserving of it.

Again, thanks a million for everything, and please also extend my thanks to your staff who always acted in a professional and diligent manner. As you may know, one of our stockholders recommended your firm to us, and you can rest assured that I would gladly recommend your firm to anyone that may need your services. It certainly was a pleasure dealing with you from start to finish!

Best personal regards. . .

Sincerely, WALLACE SILVERSMITHS, TNO

Leonard Florence Chairman of the Board

LF/paf