



National Rural Electric Cooperative Association

1800 Massachusetts Avenue, N.W.
Washington, D.C. 20036
Telephone: 202/857-9500

Mr. Harvey M. Goodman
GOODMAN-GABLE-GOULD COMPANY
133 Rollins Avenue - Suite 1
Rockville, MD 20852-4004

Dear Mr. Goodman:

It was a pleasure working with you these past few months in spite of the circumstances.

Although I was not in my position at the time of our loss, I can see the wisdom in hiring your firm to prepare our claim and work with the insurance companies. It was a monumental task and you did an exemplary job for us.

We are happy with the results and appreciate the professionalism and speed with which you secured settlement for us.

Sincerely,

A handwritten signature in blue ink that reads "James D. Birchfield". The signature is fluid and cursive, with a long, sweeping tail.

James D. Birchfield
Risk Manager

JDB/evn

Ref: 485.16