

American Service Center



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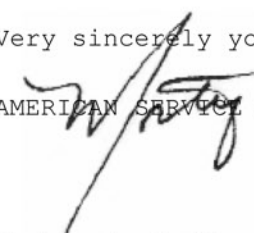
Mr. William R. Goodman
The Goodman-Gable-Gould Company
133 Rollins Avenue, Suite 1
Rockville, MD 20852-4004

Dear Billy:

I wanted to write you personally to tell you about the very competent and professional service your company rendered Cynthia and me. As you know, when I returned from Europe, I found the hot water heater had burst, flooding my basement. After I telephoned you, you assigned the project to your son, Harvey, who followed through to the very end. I am exceptionally pleased with the settlement he was able to arrange for me with my insurance carrier, the Firemen's Fund. I really do not know what I would have done without him, but I can tell you that your fee was insignificant when compared to the recovery he was able to effect. You are to be complimented not only for heading such a fine organization but also for the way your son, Harvey, represents you and your company.

Best wishes to both of you for a happy New Year.

Very sincerely yours,


AMERICAN SERVICE CENTER. Associates

Morton J. Zetlin
General Partner