



Thomas J. Baker
Proprietor

Stuart Avenue Inn

• Victorian Accommodations & Classic Dining •

December 28, 2002

Mr. Larry Fucinari
Globe Midwest/Adjusters International
25800 Northwestern Highway
Suite 885
Southfield, MI 48075

Dear Larry:

As the final days of 2002 conclude, I can only testify that you were the only positive influence of the entire year for my business and family during the fire claim.

Throughout these past twelve months I never had any doubts of your ability to represent my interest in the claims process. Your professional and diligent approach during many challenging moments never caused you to lose focus on my best interest. Your tenacity in overcoming objections and skillful direction of controlling the claim only reflects your knowledge, ability and client interest above anything else.

Should I ever have the misfortune of experiencing another fire, I know that following a telephone call to the fire department will be a telephone call to you. It has been truly a rewarding opportunity to assist you in my claim. Thank you!

Sincerely,

Tom Baker