

# GRISWOLD HOLDING COMPANY

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2660 BUHL BUILDING  
DETROIT, MICHIGAN 48226

GRISWOLD & CONGRESS STREETS  
TELEPHONE (313) 962-8300

Mr. Allen C. Gross  
Midwest Fire Adjusters, Inc.  
18911 W. Ten Mile Road  
Suite 100  
Southfield, Michigan 48075

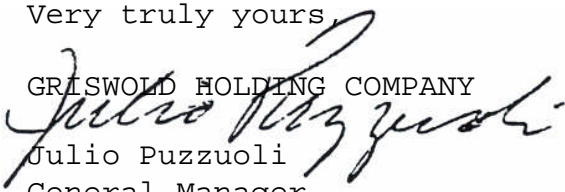
Dear Mr. Gross:

We would like to express our appreciation for the way in which you handled our fire adjustment. Through your tenacious and persistent efforts, and the professional way in which you conducted yourself, we are pleased to have received an equitable adjustment. It was apparent from the insurance company's initial offers that we would not have been able to achieve a fair settlement without your efforts.

Please feel free to refer any prospective clients to me for a recommendation.

Very truly yours,

GRISWOLD HOLDING COMPANY

  
Julio Puzzuoli  
General Manager

JP/db