



October 17, 2003,

Globe Midwest Adjusters International
Mr. L.M. Fucinari
25800 Northwestern Highway
Suite 885
Southfield, Michigan 48075

Dear Mr. Fucinari,

I would like to thank you and Globe Midwest Adjusters, for the wonderful support during our insurance claim. With your experience and knowledge the process was much more manageable. The stress was contained and I could begin putting our business back to normal.

I would highly recommend your services. You were the turning point in a long road and finally we could see the end with your help and guidance. Thank you Larry again for such a great job.

Sincerely,

A handwritten signature in black ink, appearing to read "Sue K", is written over the typed name "Susan Kazma".

Susan Kazma
Broker/Owner

Sue Kazma / John Hilton
RE/MAX[®] Success
1009 – 44th Street, SW / Suite E
Grand Rapids, MI 49509
Toll Free: (866) 701-1777
Office: (616) 724-1555
Fax: (616) 724-1556